



FY 2019  
IMPACT  
*& Annual Report*

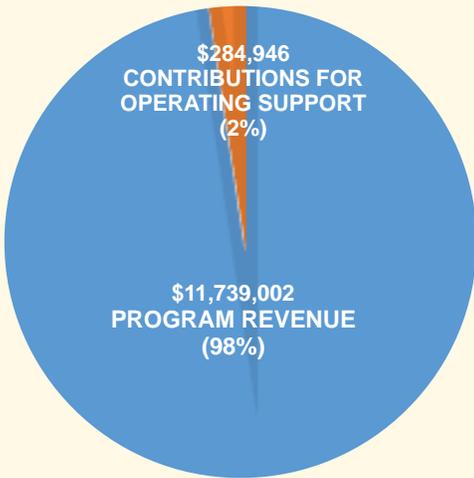


fellowship  
*Drug + Alcohol  
Recovery Center* HALL

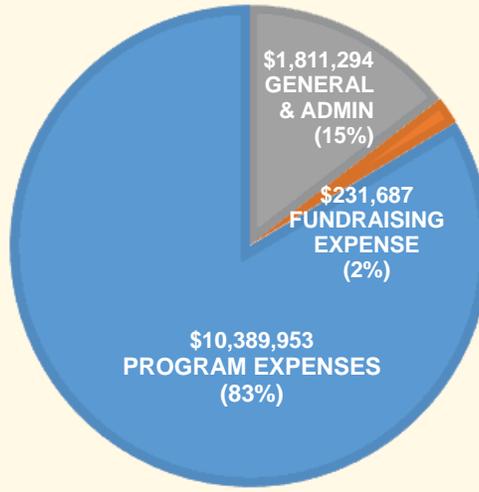
# INCOME & EXPENSES

At Fellowship Hall, we are committed to saving lives from the disease of addiction and serving as a resource for our community. We are grateful for the support of our donors, volunteers, and staff, all of which make our mission possible. Despite financial challenges this year from an operating perspective, you helped us provide access to care for those in need, financial assistance to help folks complete treatment, and scholarships to family members. We welcome this opportunity to share with you, our stakeholders, the progress we've made in providing quality treatment, at an affordable rate, for those who suffer from substance use disorder. We couldn't do this important work without you. Thank you for supporting our life-saving work.

## OPERATING REVENUE TOTAL: \$12,023,948



## OPERATING EXPENSES TOTAL: \$12,432,934



## OUR MISSION

To help people who suffer from substance use disorder, and to provide compassionate, cost-effective care while maintaining our commitment to a Twelve-Step philosophy.

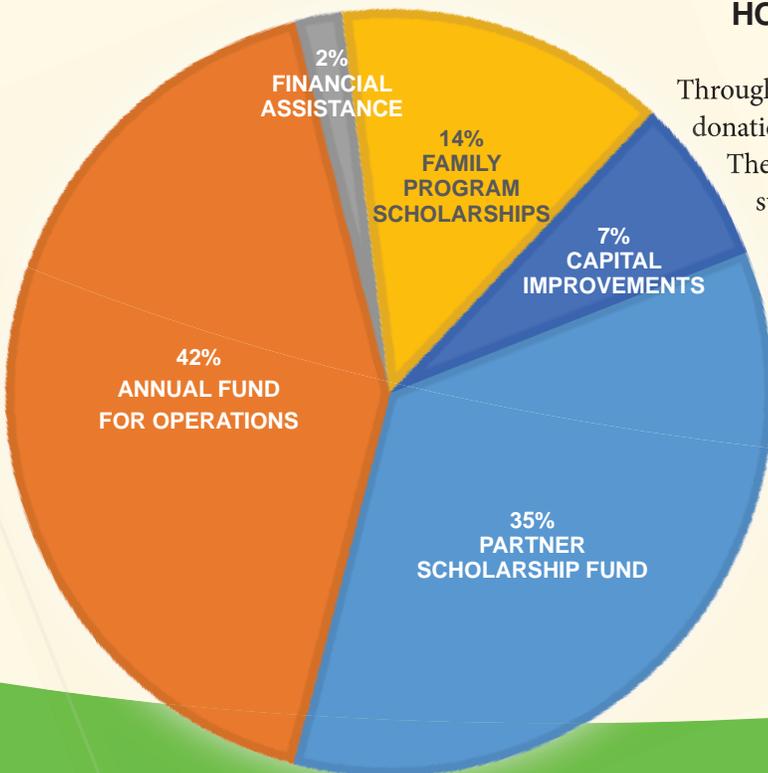
## OUR VALUES

We believe the success of Fellowship Hall is directly related to a set of collective values that we hold, share, and practice. These values form a basis of every action we take toward guests, family members, volunteers, and each other. They are: integrity, honesty, dependability, quality, responsibility, attitude, service, compassion, and partnerships.

## HOW ALL DONATIONS WERE SPENT TOTAL: \$529,111

Through our Annual Fund campaign, 42% of all donations supported our day-to-day operations.

The remaining 58% of donations went to support our Partner Scholarship Fund, Financial Assistance Fund, Family Program Fund, and Capital Improvements. All Donations outside of our Annual Fund are not included in Operating Revenue, as they are restricted to support these specific initiatives.



# DEMOGRAPHICS

In our second year of raising support to provide access to treatment for those in need, you helped us to award 6 scholarships to individuals in need of treatment this year. With your help, we also provided \$135,806 in Financial Assistance to guests experiencing financial hardships during treatment. Through our annual golf tournament, we raised funds to cover 124 scholarships for family members to attend the Family Program.

**83%**

INCREASE IN DOLLARS RAISED FOR PARTNER SCHOLARSHIP PROGRAM

**9%**

INCREASE IN FINANCIAL ASSISTANCE AWARDS TO GUESTS

**8%**

DECREASE IN IOP GUESTS

**9%**

DECREASE IN TRANSITIONAL HOUSING GUESTS

FY 2019

**1,685**

PEOPLE SERVED

**678**

FAMILY

**1,007**

GUESTS

## WHO WE SERVE

PRIMARY DIAGNOSIS: 65% Alcohol | 18% Opiates | 11% Other | 7% Stimulants

AREAS SERVED: 91% NC | 3% SC | 3% VA | 3% Other States

AGES: 20% 18-25 Yrs | 44% 26-45 Yrs | 36% 46+ Yrs

GENDER: 69% Men | 31% Women



# WHY CHOOSE FELLOWSHIP HALL?

Looking for effective treatment for yourself or a loved one can be daunting and confusing. Around the country, treatment centers operating with unethical practices have been the topic of more than one news program or talk show. It can be extremely difficult to figure out who to trust and where to go at such a critical time of need.

Fellowship Hall is a member of the [National Association of Addiction Treatment Providers \(NAATP\)](#) and the [National Association of Alcoholism and Drug Abuse Counselors \(NAADAC\)](#). We ascribe to both an internal code of ethics and values and alignment with NAATP's Quality Assurance Initiative and ethical code and we are LegitScript certified. We support NAATP's Treatment Discernment Selection Guide.

Here at Fellowship Hall we want to engage each guest and their family with a transparent, open conversation about who we are, what we do and where we are doing it. We hope you find this useful in your search for treatment. We want to be part of a solution for every inquiry we receive, whether you come here for treatment or we assist you with finding another reputable treatment center. Recovery is our hope for every individual that seeks it.

We encourage you to review the full [NAATP Treatment Selection Guide](#) to identify red flags and what to look for when considering a treatment center. To help you in the selection process, consider the points below.

1. Fellowship Hall was the first specialty hospital licensed in NC in 1971. **We hold NC State Licenses from the Department of Health and Human Services to operate our specialty hospital and mental health facilities.** Since 1974, we have been continuously accredited by the Joint Commission.
2. Fellowship Hall provides evidence-based treatment with professionally credentialed staff. We support a 12 step process and provide Medication Assisted Treatment when needed. **Our professional medical staff is on site, 24/7.**
3. **We are members of many professional organizations** including the National Association of Addiction Treatment Professionals (NAATP), [Addiction Professionals of NC \(APNC\)](#), [International Nurses Society on Addictions \(IntNSA\)](#), and National Association for Addiction Professionals (NAADAC)
4. **Fellowship Hall has operated at 5140 Dunstan Road for more than 48 years.** With thousands of alumni in NC and beyond, we have a solid reputation of providing effective treatment for substance use disorder. We are in-network for many insurance providers, as listed on our "[How much does treatment cost](#)" page.
5. Fellowship Hall operates under and holds ourselves accountable to the highest ethical standards. **We have adopted the NAATP Code of Ethics** and are committed to performance improvement initiatives, holding ourselves accountable in all areas of treatment, management, facilities and marketing.
6. **Fellowship Hall welcomes referrals from doctors or other medical professionals** and works with referrers through the admissions and treatment process to achieve the best outcomes for our guests.
7. At Fellowship Hall, we work with each potential guest to identify the appropriate level of care and assess whether our program is an appropriate fit. **As a private non-profit 501 (c) 3 organization, our focus is on providing quality care versus turning a profit.**
8. **Fellowship Hall reviews each potential guest's financial plan with them prior to treatment**, including insurance verification and billing practices.



fellowship  
Drug + Alcohol  
Recovery Center HALL